

Ryan Ratledge
President & CEO
Central Maine & Quebec Railway

## Bio:

Ryan Ratledge, assumed his new role as president and chief executive officer in January of 2017. Ryan's railway career spans 23 years the last three of which has been as chief operating officer at CMQ where he was responsible for the transportation, engineering and mechanical groups. Ryan began his railroad career in 1994 with the Burlington Northern Santa Fe Railway Corp. Beginning as a switchman, Ryan quickly rose through the ranks and last served as the terminal superintendent in San Bernardino, CA. Ryan joined RailAmerica as general manager of the Puget Sound and Pacific Railroad in September 2007.

In March of 2008, he was promoted to general manager of the Indiana and Ohio Railway (IORY) in Cincinnati, OH, tasked with turning around a railroad that had consistently underperformed in terms of customer service, safety and efficiency. Having accomplished that task in early 2011, Ryan was asked to lead the entire Midwest Region as a vice president. The Region included not just the IORY, but 8 additional railroads. Under Ryan's leadership, the Region delivered year over year reductions in the total number of FRA reportable injuries, total number of FRA reportable derailments, and human factor incidents. He also led the region in year over year improvements in customer satisfaction, growth, and operating income. In June of 2014, Ryan joined CMQ as the COO and since then Ryan and his team have dedicated themselves to retain existing and developing new business, while partnering with connecting carriers to optimize routes and improve pricing and service for CMQ customers. Since CMQ began operations in June of 2014, they have been awarded the 2016 Regional Railroad of the Year by Railway Age Magazine and the 2015 Railway Association of Canada Safety Award.

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